

DESKTOP SOLUTION SERVICES

Reshaping Desk Handling in the Claim Industry

- > Developed to offer the insurance industry an alternative to traditional claims handling
- > We have taken the traditional telephone adjusting process and enhanced it with the use of robust processes and technology

KEY ADVANTAGES TO DESKTOP:

- > *Enhanced initial inspection and communication techniques*
- > *Expedited document completion*
- > *Complete inventory of templated insurance forms*
- > *Audits and customer surveys on each claim*
- > *Close tracking of KPIs to ensure compliance*

THE DESKTOP SOLUTION CAN ASSIST WITH:

- > *Desk Takeover – extended personnel absences*
- > *Overflow claims handling – all lines*
- > *TPA Programs*
- > *Catastrophe Management*
- > *Run Off – Program & Line of Business*

For more information on how we can assist and the variety of Desktop Solution Services we offer, please contact:



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