



## ***In Need of Temporary Assistance or Support?***

Custard Insurance Adjusters' provides **scalable** capacity assistance to your team through **strategic** placement of highly qualified claims specialists working in *your* system to resolve *your* claims.

Our personnel will act as an extension of your operation, completing tasks consistent with your guidelines and procedures. **Customizable** data solutions will ensure that you are up to date on claim activity and metrics.

- **Short Staff Situations** - Staffing a claims operation is a difficult challenge. Avoid rushing the process by allowing CIA to handle incoming claims while you make important hiring decisions.
- **Fast Track** - We understand the importance of quickly resolving low end claims leaving time for you and your team to focus on the complex cases.
- **Overflow Services** - We help your claims' operation by handling losses over and above your current capacity.
- **High-End Cases** - Our claim specialists are trained in handling all types of complex losses. Supplement your staff with experienced CIA personnel to provide these high-end cases the level of urgency and detail they require.

### **We Handle Most Loss Types**

Our team handles most loss types, including Transportation, Property, Auto Liability, General Liability, Heavy Equipment, Environmental, Large Loss and Product Liability.

### **Single Point of Contact**

As a part of this service, each client is provided a single point of contact for their specific program. This CIA representative is intimately involved with the program and can provide up to date specifics on staffing and overall program progress.

**To see how CIA's Capacity Support Services can help you with your specific needs, please contact:**



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