



Audit Services

Built on our years of expertise in the claims handling arena, Custard's Audit Services provide our clients with **fully customizable solutions** for all auditing needs. Our Auditing Services are overseen by Custard's dedicated Quality Assurance Department, **ensuring all audits are completed timely** while not losing focus on the quality and detail required.



Fully Customizable Data

- Use industry experience and client information to determine what information to capture
- Create customized audit form for each client based on specific needs
- Audit data can be presented in a variety of formats based on client preference



Quality Controlled

- Our Audit Services strategically placed in our dedicated Quality Assurance Department
- Direct quality oversight on all audit activity
- Each client is given a single point of contact to streamline communication



Audits on Your Terms

- Capability to perform audits fully remote, partially remote, or strictly in-person
- All auditors and supporting staff US based
- 24/7 Hotline Support



Security Taken Seriously

- Proprietary system with secured online access
- Processes and procedures reviewed on a regular basis to identify needed enhancements
- All staff required to undergo quarterly IT security training

To see how CIA's Audit Services can help you with your specific needs, please contact:



Christopher Simonca
Vice President, Quality Assurance Manager
Direct: 678.502.2291
csimonca@custard.com